

2/02/2024

## Life of the Carpet Installation Guarantee

### Terms and conditions

- Guarantee available to Domestic Customers only.
- Applies if the original purchase is paid in full within payment terms.
- Guarantee is held by original purchaser and is not transferable upon the sale of the property the installation was carried out.
- In no circumstances will the guarantee provide for a refund
- Excludes rugs, remnants, seconds, carpet tiles, direct stick or dual bond installations.
- The warranty will be void if the carpet has matting or damage caused by accidents or improper cleaning agents or methods
- Defects in carpet manufacturing are not covered by this guarantee
- Damaged caused by other trades such as cables,(Data or Pay Tv) is not covered by this guarantee
- Travel charges may apply.