

Andersens Life of the Carpet Installation Guarantee

1. Terms and conditions

- 1.1 Guarantee available to Domestic Customers only
- 1.2 Guarantee is held by original purchaser and is not transferable upon the sale of the property the installation was carried out
- 1.3 In no circumstances will the guarantee provide for a refund
- 1.4 Applies only if the original purchase is paid in full within 7 days of installation
- 1.5 Excludes rugs, remnants, seconds, carpet tiles, direct stick or dual bond installations
- 1.6 The warranty will be void if the carpet has matting or damage caused by accidents or improper cleaning agents or methods
- 1.7 Defects in carpet manufacturing are not covered by this warranty
- 1.8 Damaged caused by other trades such as cables, (Data or Pay Tv) is not covered by this warranty.